

Dear Patients, Caregivers, and Family members,

As the world grapples with the effects of COVID-19, we are committed to providing you with excellent hearing healthcare.

In response to this evolving situation, and to lower the curve, we are taking additional steps to ensure the health and safety of our patients and staff. Currently, we are encouraging remote care. Below are services that we are offering:

- Curbside Service
- Telehealth
- Mail Service
- Remote Programing

We are asking patients to delay their curbside appointment if they have:

Fever
Cough
Shortness of Breath
Traveled
Have been exposed to someone with coronavirus.

We understand these are unsettling times and want you to know that we are here for you if needed. Call us if you have questions or would like to make a curbside appointment. Our normal business hours may change, so if we don't answer the phone, please leave a message and we will get back to you.

Thank you and stay safe,

Charles Taylor and Staff

More information about COVID-19 can be found at the following websites.

National www.cdc.gov

State www.alabamapublichealth.gov

Local

www.al.com

www.decatordaily.com

www.waff.com

www.whnt.com

www.waaytv.com